



CORPORATE PROFILE





About
Dubai Tech



10+
Years of Experience



40+
Countries Global Coverage



100+
Satisfied Customers



40+
Partners

Our Mission, Vision & Values

Vision

In 2023, Dubai Tech was born out of a bold vision: to redefine how IT services are delivered across the UAE and the wider GCC region. Founded by a team of seasoned professionals with a background in networking, cloud, and cybersecurity, Dubai Tech started with a clear mission — to become the on-ground extension for global IT companies serving clients in the UAE.

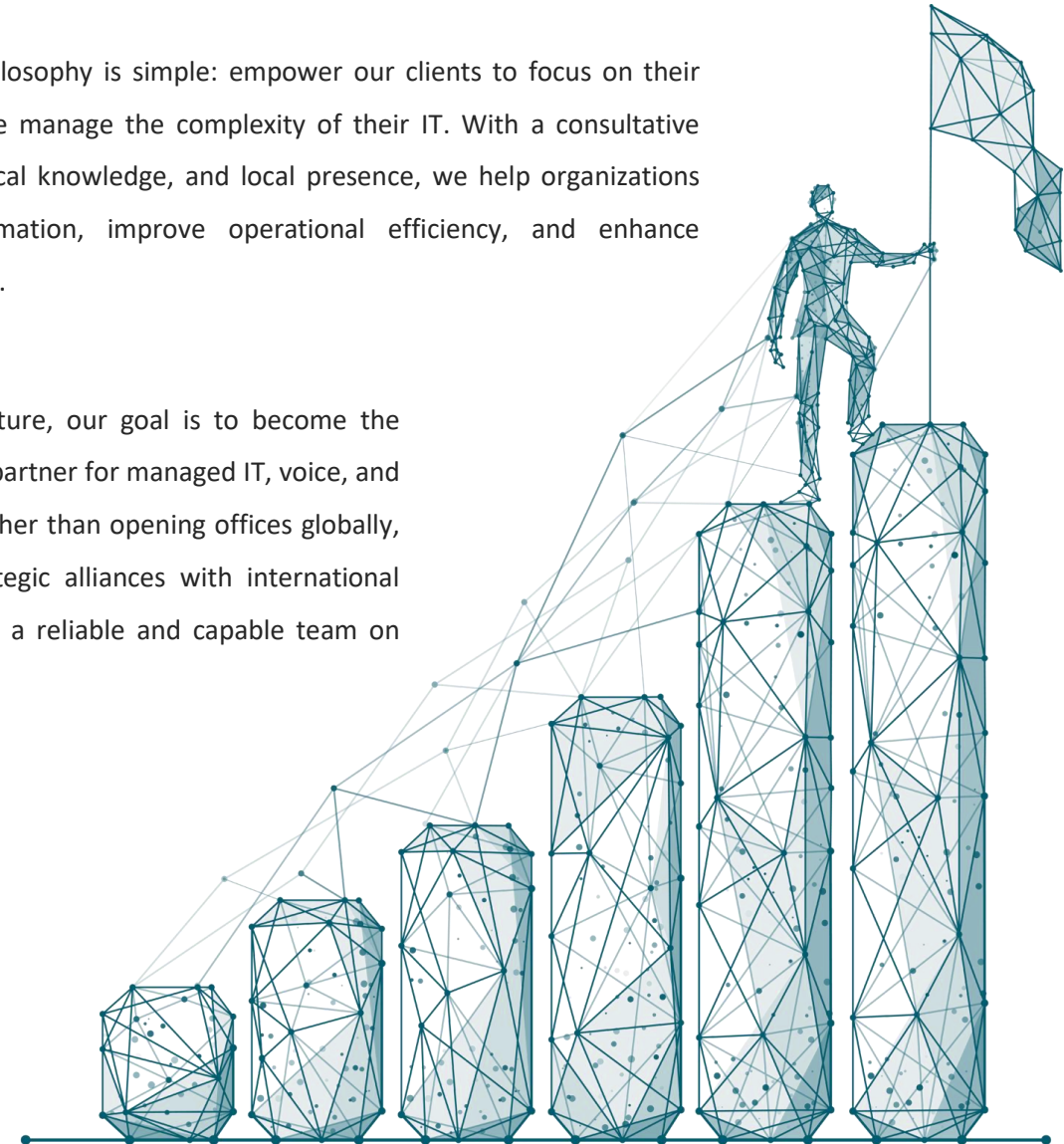
What began as an IT support provider for data centers quickly evolved into a full-service IT solutions partner. Dubai Tech recognized the shifting needs of businesses — from startups needing agile IT infrastructure to large enterprises seeking scalable, secure, and cost-effective managed services. The team expanded its expertise and service portfolio, adding VOIP, SD-WAN, cybersecurity, Microsoft 365, and managed cloud offerings to meet the diverse demands of the market. By 2024, Dubai Tech extended its footprint beyond the UAE, offering remote and on-site support in other GCC countries. The company also strengthened its partnerships with top technology vendors such as Cisco, Fortinet, Microsoft, Dell, and more — becoming a trusted local implementation partner for international IT providers.

Philosophy

At Dubai Tech, our philosophy is simple: empower our clients to focus on their core business while we manage the complexity of their IT. With a consultative approach, deep technical knowledge, and local presence, we help organizations drive digital transformation, improve operational efficiency, and enhance cybersecurity resilience.

Mission

As we look to the future, our goal is to become the region's most trusted partner for managed IT, voice, and network solutions. Rather than opening offices globally, we aim to build strategic alliances with international companies looking for a reliable and capable team on the ground in the UAE.



2023 – Founded in UAE

Established as a specialist in Datacenter Remote Hands support, serving local and international clients with on-ground engineering services across the UAE.



2024 – Regional Expansion

Started offering remote support across GCC countries. Formed strategic alliances with leading vendors: Cisco, Fortinet, Microsoft, Dell, Sophos, and more.



2025 – Repositioning Solutions

Repositioned to reflect a broader vision: becoming the go-to on-ground partner for global IT firms operating in the UAE and GCC



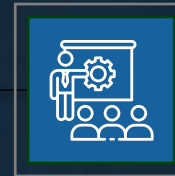
2023 – Expanded Service Portfolio

Introduced Cloud Services, VOIP, and Network Solutions, including Microsoft 365, Secure SD-WAN, and Managed WiFi, targeting SMEs and enterprises.



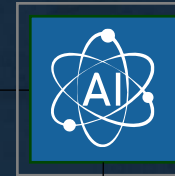
2024 – Onboarding Talent

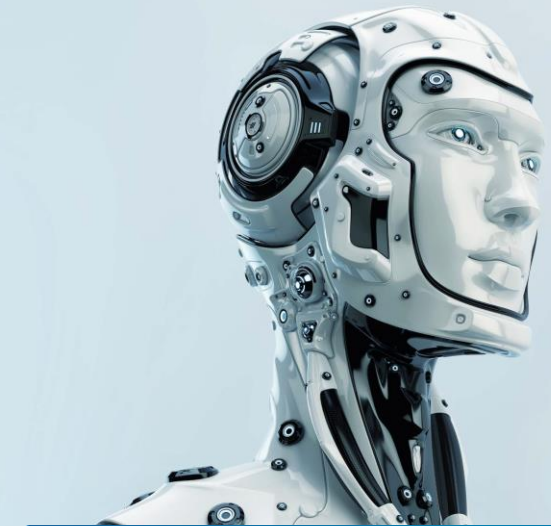
Built a team of certified engineers to deliver high-quality services in Cloud, Cybersecurity, VOIP, and SD-WAN.



2025 – Future Outlook

Focusing on AI-powered services, e-Invoicing, and strategic global partnerships instead of physical expansion, enabling seamless support for international vendors.





Our Technical Team

We have a talented team of IT professionals who are committed to provide a first-class IT products and services. The team has been focusing on adapting the changes in technology by keeping themselves continuously updated and informed. By investing in experienced employees, we can stay on top of technology trends within the industry and implement these techniques into our products and services. Our knowledgeable and passionate team won't settle for anything less than success so that our clients can continue to enjoy the benefits.

Our Accreditations

Our Partner Ecosystem

About Us

Dubai Tech is constantly growing its partner ecosystem to service its customers better.

Infrastructure Partners

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Networking Partners

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Security Partners

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Cloud Technology Partners

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Unified Communication Partners

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SERVICES CAPABILITIES

At Dubai Tech, our focus is on developing custom-made solutions for our customers. We have expertise in many of the leading technologies, but we are a solution focused system integrator. We provide comprehensive strategies to develop tailored solutions that effectively address our customers' challenges.



Networking Services

Seamless. Secure. Scalable.



Managed IT Services

Always On. Always Secure.



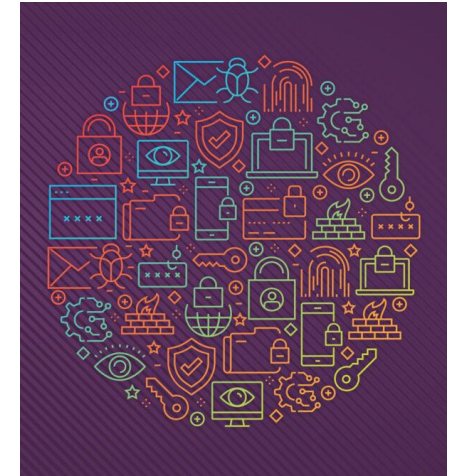
Managed Cloud Services

Smarter Cloud Management.



Voice and Collaboration

Unified Voice, Unified Teams.



Cybersecurity Services

Your First Line of Defense.

Datacenter Services

Our company is an extension to customer's operation teams of companies who search for fast, reliable and professional On-site support.



Professional Services



Affordable Price



Satisfaction Guarantee

Datacenter Maintenance & Support

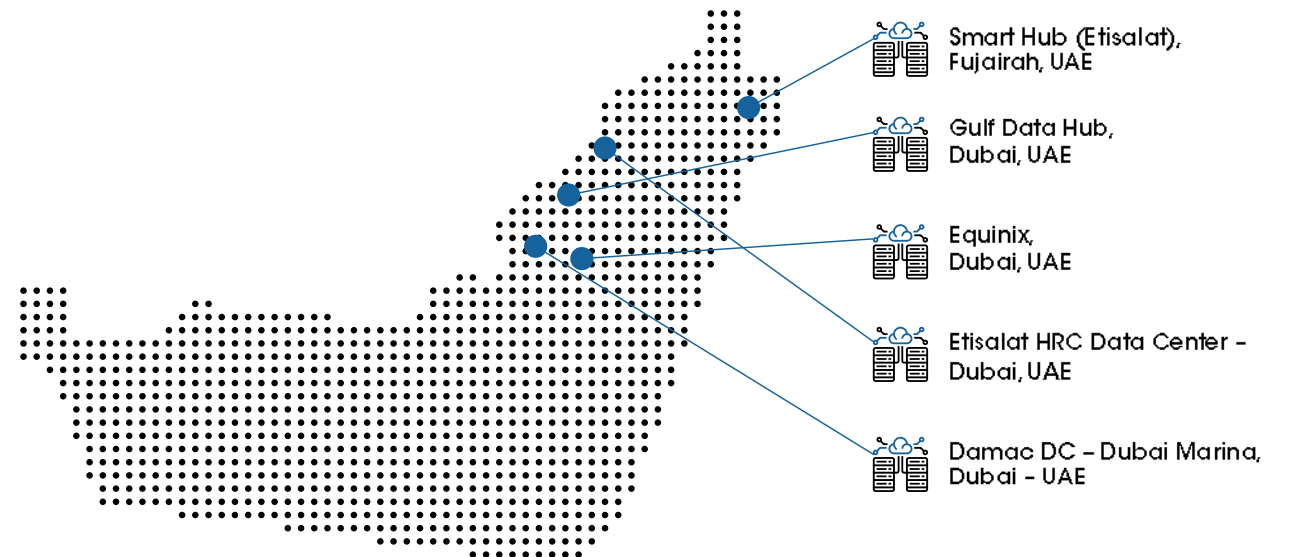
Datacenter

Our company is an extension to customer's operation teams who search for fast, reliable and professional On-site support.

The services we provide are smart/remote hands for various equipment of world leading companies and businesses. Also, installation of equipment and configuration, logistics, fiber optic and CAT6a cabling among others. Besides these services we can help you with material supply, project management, migrations expertise, troubleshooting, arranging, advising, helping out, negotiations, recruitment of temporary or long-term employees...etc.

Our standard installation includes CISCO, JUNIPER, DELL, CIENA, HUAWEI DWDM transmission equipment etc., and we provide a 24/7 cover for various big or small businesses. We also have 24/7 support NOC for all urgent replacements, configurations, troubleshooting and other needed assistance.

Datacenters We Operate in UAE



RFC 2544 Network Performance Testing

Whether you're deploying new services, optimizing existing networks, or ensuring compliance with SLAs, our state-of-the-art testing tools and expert team will provide you with accurate, reliable results.

Link Testing - RFC 2543

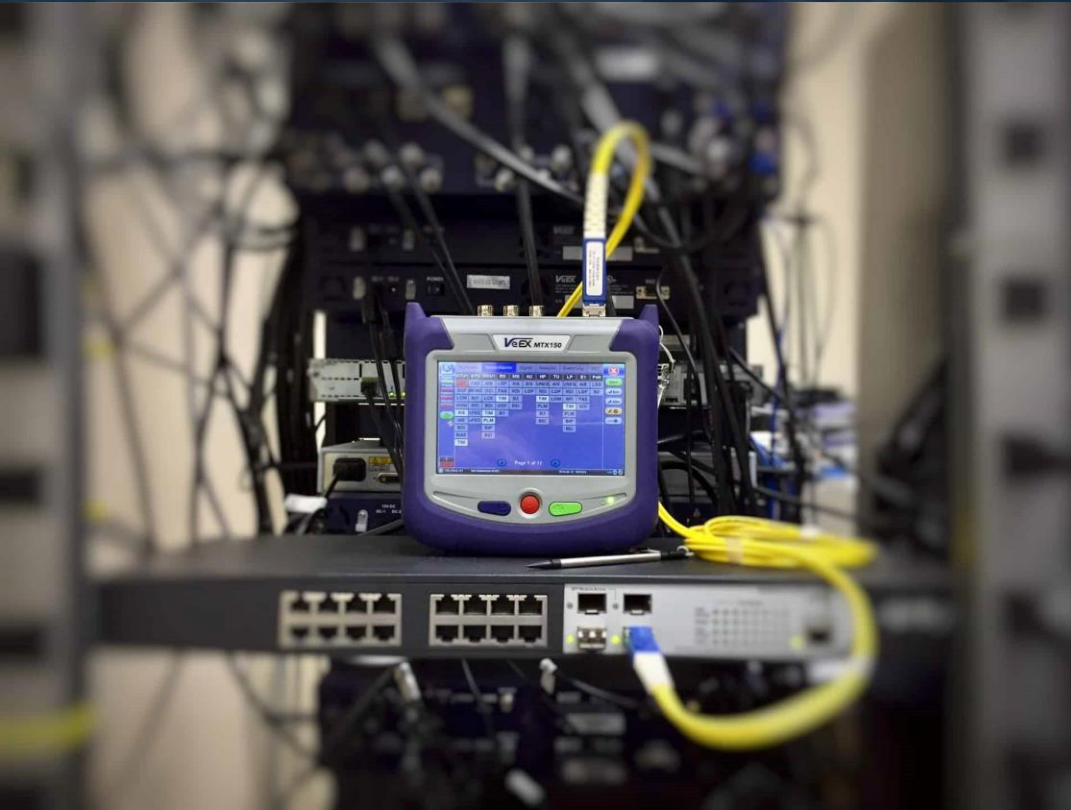
DT offers specialized RFC 2544 testing services to evaluate network performance for carrier-grade and enterprise environments. This ensures that your network infrastructure meets required SLAs and performs reliably under real-world conditions.

What we Test?

- **Throughput** – Maximum data rate without frame loss
- **Latency** – Time delay measurement across links
- **System Recovery** – Recovery time after overload
- **Frame Loss** – Packet loss at various loads
- **Back-to-Back Frames** – Burst-handling capability

Use Cases

- Pre-deployment link validation
- Equipment performance benchmarking
- SLA verification for service providers
- Troubleshooting network bottlenecks



Annual Maintenance Contracts & On-Demand IT Resourcing



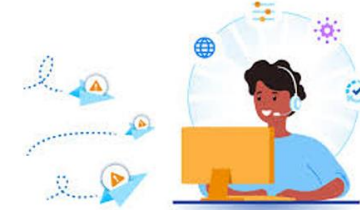
IT Resources Outsourcing (IRO)



IT Site Survey



Technical On-Site Support



L1,L2,L3 Engineers



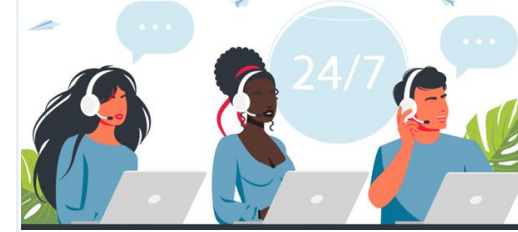
Hardware Support



Helpdesk Support (Remote & On-Site)



Outsourcing FTE and partial



SLA 24/7

On-demand on a fixed hour or day pricing

Preventive Maintenance

Regular system checks to detect issues early and ensure optimal performance of IT infrastructure, reducing the risk of unexpected failures.

Routine IT Support & Maintenance

Ongoing technical assistance to manage day-to-day IT operations, including software updates, system monitoring, and hardware upkeep.

Break-Fix Services

On-demand troubleshooting and repair of hardware or software issues to quickly restore business operations with minimal downtime.

Installation & Configurations

Professional setup of computers, servers, printers, and network devices with proper configuration for smooth, secure operations.

User Support & Training

Hands-on assistance and training for staff to resolve tech issues, boost productivity, and ensure efficient use of IT tools.

Techs
345

Countries
64

Cities
158



Core IT Support Services

Smart IT Support. Fast Response. Local Expertise.



IT Support Services

Our focus is on delivering reliable and responsive IT support services tailored to meet the day-to-day operational needs of our customers. We specialize in maintaining IT systems, resolving technical issues promptly, and ensuring business continuity. With deep expertise across multiple platforms and technologies, we provide proactive support strategies that minimize downtime and keep our clients' operations running smoothly.

Desktop / Laptop / Server Support

Troubleshooting, upgrades, hardware repairs, OS management

Structured Cabling & Network Setup

End-to-end LAN, Wi-Fi, router/firewall, and cable management

Email Setup & Support

Microsoft 365 / Google Workspace setup, sync, user management

Cybersecurity & Antivirus

Threat detection, endpoint protection, firewall & patching

Printer & Scanner Maintenance

Installation, driver setup, troubleshooting, performance tuning

Cloud Services

We help boost your business security and team productivity with best-in-class cloud services & applications.

Microsoft



Alibaba Cloud

aws

Our Cloud Capabilities

Cloud Services

Moving to the cloud is key to transforming business, unlocking innovation, and sharpening your competitive edge. An independent partner like Dubai Tech sees the big picture and works side-by-side with you to deliver on the promise of cloud.

Cloud Migration: Establish a secure foundation for cloud and migrate workloads efficiently.

Cloud Managed Services: Bridge the talent gap with the experts you need to operate in the cloud.

Cloud Providers: Access deep expertise on Microsoft, AWS, and Google.

Security: De-risk evolving security threats and compliance gaps.



Infrastructure as a Service



Web Hosting as a Service



Disaster Recovery as a Service



Backup as a Service

Certification & Training Services

Simplify communications, mobilize your workforce

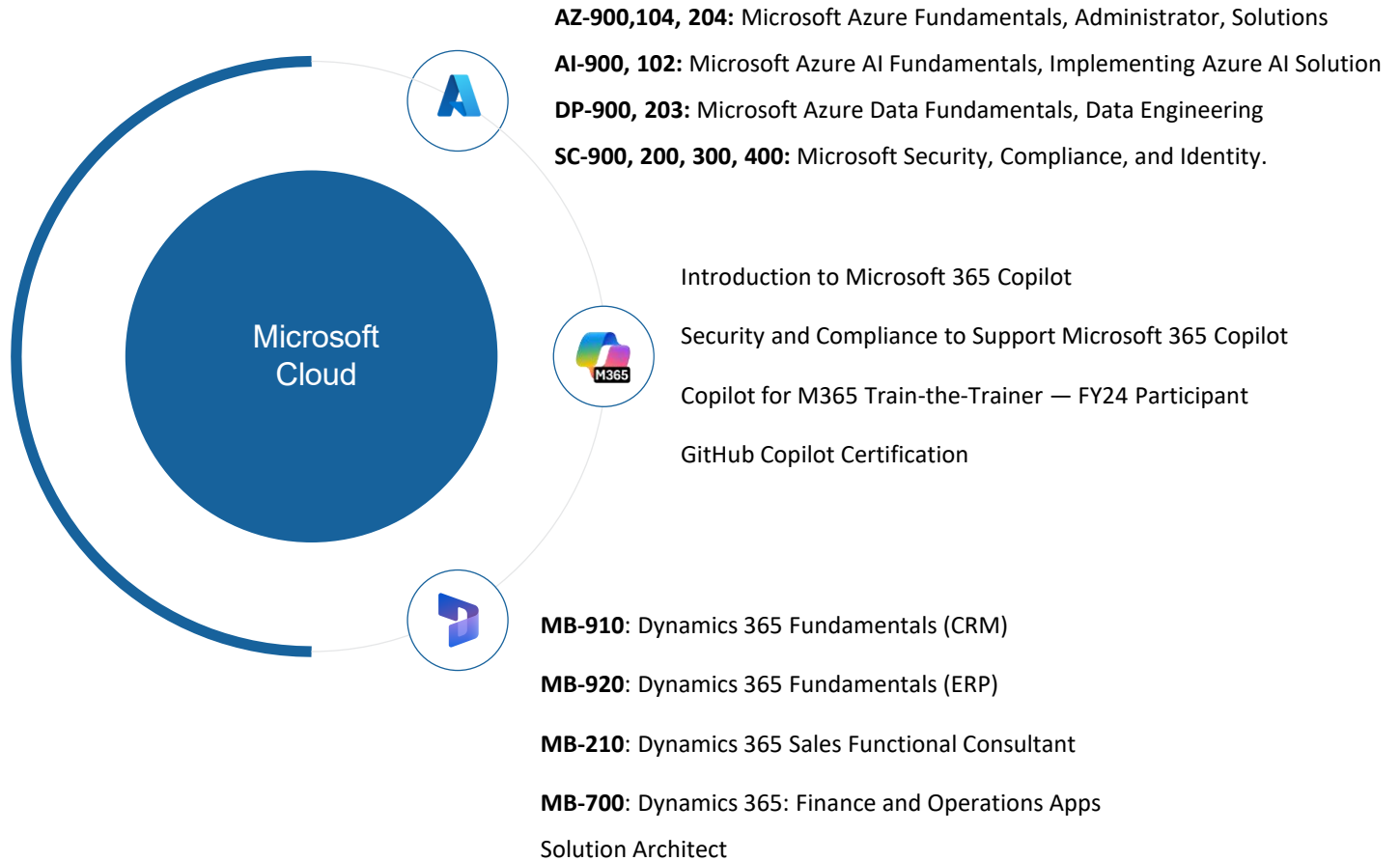


Instructor-led Online Training	Why Choose Us? <ul style="list-style-type: none"> • Microsoft-Certified Trainers • Official Microsoft Learning Path & Materials • Practical Labs and Exam Readiness • Certification Vouchers & Post-training Support • Local UAE & GCC Delivery
Self-paced Modules	
Corporate Group Training (Onsite/Remote)	

Our Offerings

Certification & Training

Our Certification and Training Services for Microsoft Cloud, Azure, and M365 are designed to help professionals and organizations enhance their skills and knowledge in the Microsoft ecosystem. Our services include:



Microsoft Teams Direct Routing

Simplify communications, mobilize your workforce

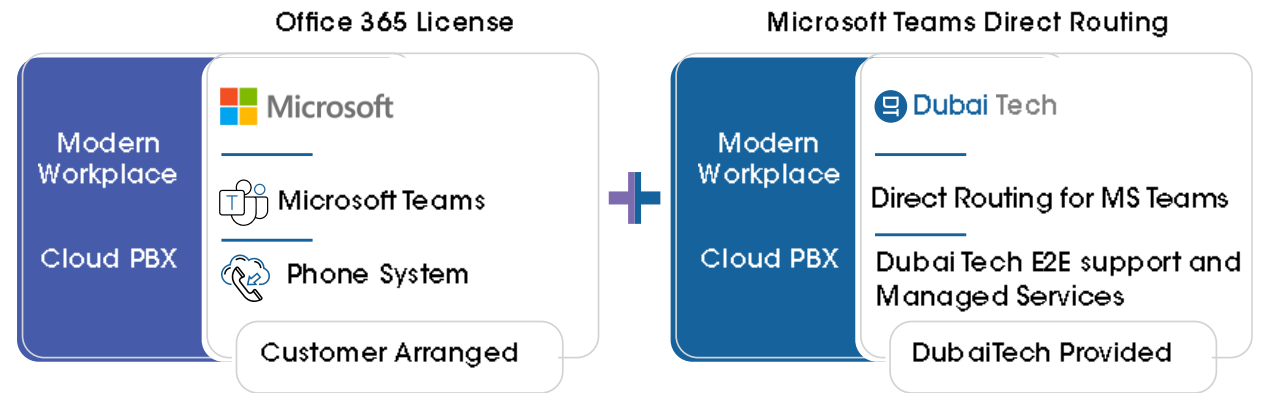


Microsoft Teams Direct Routing

VOIP Solution

By moving to a comprehensive cloud-based voice solution, you can decrease your dependence on outdated PBX systems and on-site hardware.

Microsoft Teams Direct Routing eliminates the need for separate meeting platforms and phone systems by integrating calls and meetings.



Unified Communication



Real-time Collaboration



Team Channels and Chat



Integration with Office 365



Virtual Meetings and Webinars



Mobile and Remote Accessibility



Cyber Security

We help you build a comprehensive cyber security strategy to protect your assets proactively.

 CISCO	 Microsoft	SOPHOS	 FORTINET
 SentinelOne	 FIREEYE™	mimecast	proofpoint
kaspersky	 Bitdefender	okta	 Symantec

Next Generation Firewall

— Services

Secure business network, data, & applications across your entire IT infrastructure.

Network Security

Enables granular control over network access & continuous monitoring

Web Application Security

Web application firewall to monitor your applications, instantly detect and prevent threats

Endpoint Security

Integrated endpoint security against zero-day threats & ransomware.

Email Security

Get comprehensive email security against all malware, spam, & phishing attacks.

Device Encryption

Market-leading device encryption tools to help organizations encrypt and manage.

Vulnerability Management

A continuous, real-time Vulnerability Management Program is key to maintaining a secure business network.

MFA & SSO

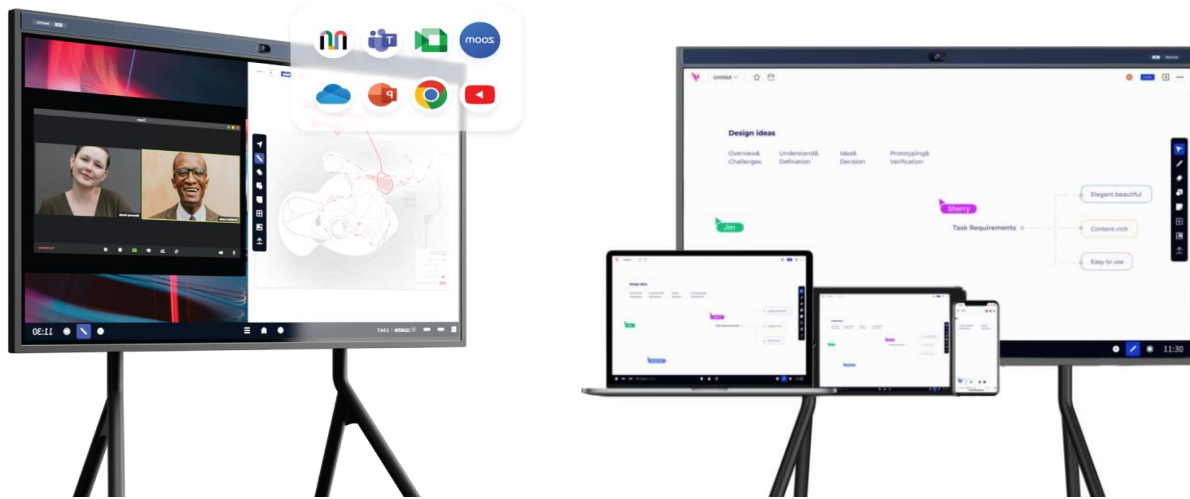
Simplify how users access your secure workloads and applications.

Enterprise Mobility

Creating better, more secure solutions that allow users to connect to your business network and access relevant data from anywhere, anytime.

All-In-One Interactive Whiteboard

Video Conferencing / Seamless Screen casting
Online Whiteboard / Third-party App Integration



Projector

+



Computer

+



Whiteboard

+



TV



Display

+



Monitor

+



AI Powered Camera

+



Microphone Array

Canvas



Brush mode

Use watercolor pencils, crayons, and markers to build your work and highlight your notes with ease.



Cloud-based

Automatically save all discussions to the cloud in real time, no need to worry about losing any ideas anymore.



Templates

Start your work faster with pre-built templates. Save your time and effort by providing a solid foundation for your projects.



Infinite canvas

Unleash your creativity on an infinite canvas. Build vertical and horizontal scroll infinite canvases based on your needs.



Multi-device support

Collaborate on the same canvas from the collaboration Board, computer, iPad, or phone in real time from anywhere.



Comment

Use comments, stickers, and emotions to add feedback and ideas to help drive discussions.

Our Office

DT IT SOLUTIONS AND SERVICES

SRTI Park, Block B - B18-153, University City,
Sharjah, United Arab Emirates

Give us a call

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Visit us

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Connect with us

[in](https://www.linkedin.com/company/dt-it-solutions) /dt-it-solutions

**LET'S
WORK TOGETHER**